

## Continuing Education Credit

### **Lawyers**

Basic Mediation Training: 16 hrs CLE  
Domestic Mediation Training: 40 hrs CLE  
Conflict Resolution: 7 hrs CLE  
Eviction Prevention Workshop: 3.25 hrs CLE\*

### **Social Workers, Counselors, and Marriage and Family Therapists**

Basic Mediation Training: 16 clock hrs  
Domestic Mediation Training: 30+ clock hrs  
Conflict Resolution: 7 clock hrs  
Eviction Prevention Workshop: 3.25 clock hrs\*

### **Nurses**

Ohio Board of Nursing accepts CEU's approved for Counselors, Social Workers & Marriage and Family Therapists for CNE for RN's and LPN's.

### **Educators**

Basic Mediation Training: 1.6 CEUs  
Conflict Resolution Training: .7 CEUs  
Eviction Prevention Workshop: 3.25 CEUs\*

### **Chemical Dependency Professionals**

Basic Mediation Training: 16 hrs (RCHs)  
Conflict Resolution: 7 hours (RCHs)  
Eviction Prevention Workshop: 3.25 hrs (RCHs)\*

### **Psychologists (Ohio Psychological Association)**

Basic Mediation Training: 16 hrs  
Domestic Mediation Training: 40 hrs  
Conflict Resolution: 7 hrs

### **Human Resources Professionals (HR Certification Institute)**

Basic Mediation Training: 16 recertification hrs  
Conflict Resolution Training: 7 recertification hrs

\*Approval pending



## **Community Mediation Services of Central Ohio and The Columbus Bar Association**

present

**BASIC MEDIATION TRAINING**  
~~September 16 & 17, 2020 (CANCELLED)~~  
November 18 & 19, 2020 (VIRTUAL)

**DOMESTIC MEDIATION TRAINING**  
~~October 14, 15, 20, 21 & 22, 2020~~  
(CANCELLED)

**CONFLICT RESOLUTION TRAINING**  
September 24, 2020 (VIRTUAL)  
December 3, 2020 (VIRTUAL)

**EVICTON PREVENTION WORKSHOP**  
~~September 9, 2020 (CANCELLED)~~  
November 9, 2020 (VIRTUAL)

*Revised schedule as of August 25, 2020*

# HELPING PEOPLE BUILD SOLUTIONS

## Why Mediation Training?

Throughout the country a new awareness has emerged that the courthouse is not the best or only place for people to go for help when they are in conflict. Individuals, families and organizations involved in disputes are now turning to mediation as an alternative to the adversarial legal process.

Ohio courts are frequently referring disputing parties to mediation as a less expensive and less time-consuming alternative to litigation.

As more individuals and organizations are becoming aware of the advantages of mediation, many professionals are recognizing the benefits of expanding their career base to include conflict resolution services such as mediation.

## About the Presenter

**Shelley Whalen** - Since 1988 Shelley has been the Executive Director of Community Mediation Services of Central Ohio (CMS), one of the largest conflict management resource centers in Ohio. During her tenure at CMS Shelley has successfully mediated hundreds of disputes, including extremely complex cases involving government officials, Fortune 500 companies, entire neighborhoods and school districts. She was one of the original members of the Franklin County Domestic Relations Court Mediation Program Development Task Force and is a former President of the Ohio Mediation Association.

## About CMS

In addition to its open-to-the-public training classes, Community Mediation Services of Central Ohio currently offers:

- Conflict Coaching Services to individuals and organizations
- Presentations suitable for professional conferences
- CUSTOMIZED training classes for private and public organizations who want to equip their leadership with the skills they need to effectively resolve their own day to day disagreements as well as help facilitate the peaceful/respectful resolution of conflict between others

CMS' customized classes may be provided days, evenings or weekends at your offices or ours.

Discounts are available for groups.

For more information contact:

Shelley Whalen

614 228-7191 ex 14

swhalen@communitymediation.com

www.communitymediation.com

# WHAT YOU WILL LEARN

## 2-Day Basic Mediation Training

- How to help disputants resolve a broad range of conflicts, including those occurring in the family, workplace and community
- Criteria/strategies for determining whether mediation is appropriate for particular cases/disputants
- How to effectively prepare disputants to meaningfully participate in mediation
- The origins and dynamics of conflict
- The three critical pieces of information about a dispute a mediator must identify in order to facilitate the resolution of any conflict
- The seven stages of the mediation process and how to guide disputants through each stage
- Mediator ethics
- How to help disputants effectively manage their emotions during mediation
- How to draft disputants' agreements

**Cost: \$395**

***For-fee mediator certification testing now available. For more info contact: Shelley Whalen, 614-228-7191 ext. 14.***

## 5-Day Domestic Mediation Training

- How to help couples resolve divorce/separation related issues in a way that meets their needs and those of their children
- The origins and dynamics of domestic conflict
- The “myths” about divorce and how they impede the healthy resolution of domestic conflict
- How the role of a domestic mediator differs from the role of a legal advocate or family counselor
- The psychological impact of divorce on adults and children and the implications for mediation
- Ohio domestic relations law and its relevance to the mediation process
- How to help couples plan to cooperatively parent their children
- How to help couples divide marital assets and liabilities equitably
- How to help couples arrange to maintain two financially stable households after divorce

This 40-hour course will meet the Ohio Supreme Court's Rule 16 training requirements. (This course is not recommended for those who have not yet completed a basic mediation training.)

**Cost: \$925 (\$825 if you have previously attended a CMS two-day Basic Training)**

## 1-Day Conflict Resolution Training

- How to peacefully and respectfully resolve personal and professional disputes in which you are involved
- How to successfully resolve disputes with clients, employees, supervisors, coworkers, vendors, family members, and neighbors
- How to resolve conflict using a “needs” rather than a “rights” based approach
- How using five different conflict resolution approaches will impact your future relationships with others
- Tips for choosing the right conflict resolution approach for each dispute situation
- Three critical pieces of information you must always get from the other party in order to successfully resolve your dispute
- How to find a solution to your conflicts with others that will satisfy both you and the other party

**Cost: \$195**

## Half-Day Eviction Prevention Workshop

Critical training for those who want to help tenants maintain stable housing

- How best to help tenants before, during and after they may become at-risk of involvement in an eviction proceeding
- How tenants can avoid the top 10 mistakes that often lead to eviction
- How to link tenants in need to a host of community resources that are available in Central Ohio to help during a sudden/short-term housing crisis
- How tenants with past evictions or less than perfect credit can access decent housing, even in today's housing market

**Cost: \$65**

***A significant discount is available for organizations that wish to provide the Eviction Prevention Educational Workshop for a group. For more information contact: Shelley Whalen, 614 228-7191 ext.14***

**DAILY SCHEDULE:** All training sessions are 8:30 a.m. to 6:00 p.m. except for the Conflict Resolution course which is 8:30 a.m. to 5 p.m. and Half-Day Eviction Prevention Workshop which is 8:30 a.m. to Noon.

**TRAINING SITE:** Community Mediation Services, 67 Jefferson Avenue, Columbus, Ohio 43215

**PLEASE NOTE:** The Ohio Supreme Court requires individuals who wish to mediate disputes involving the allocation of parental rights and responsibilities to complete Basic Mediation training, prior to completing a Domestic Mediation Training that has been approved by the court.

**REFUNDS:** All refunds are subject to a \$40.00 administrative charge and must be requested a minimum of 3 business days prior to training. Fees for registrants canceling less than three working days in advance are non-refundable but may be applied toward a future CMS training for up to 1 year.

For more information or to register go to [www.communitymediation.com](http://www.communitymediation.com) or call CMS at 614 228-7191.

# COMMUNITY MEDIATION SERVICES TRAINING REGISTRATION FORM

## PLEASE REGISTER ME FOR:

### Both Basic and Domestic Training

Cost: \$1,220.00 (includes \$100 discount)

- March 2020 Basic/October 2020 Domestic \$ \_\_\_\_\_
- June 2020 Basic/October 2020 Domestic \$ \_\_\_\_\_
- September 2020 Basic/October 2020 Domestic \$ \_\_\_\_\_

### Basic Mediation Training

Cost: \$395

- March 11 & 12, 2020 \$ \_\_\_\_\_
- June 3 & 4, 2020 \$ \_\_\_\_\_
- September 16 & 17, 2020 \$ \_\_\_\_\_
- November 18 & 19, 2020 \$ \_\_\_\_\_

### Domestic Mediation Training

Cost: \$925 (\$825 if you have previously attended a CMS two-day Basic Training)

Please provide date attended \_\_\_\_\_

- October 14, 15, 20, 21 & 22, 2020 \$ \_\_\_\_\_

### Personal/Professional Conflict Resolution Training

Cost: \$195

- April 16, 2020 \$ \_\_\_\_\_
- September 24, 2020 \$ \_\_\_\_\_
- December 3, 2020 \$ \_\_\_\_\_

### Eviction Prevention Workshop

Cost: \$65

- March 19, 2020 \$ \_\_\_\_\_
- June 18, 2020 \$ \_\_\_\_\_
- September 9, 2020 \$ \_\_\_\_\_
- November 9, 2020 \$ \_\_\_\_\_

**TOTAL AMOUNT ENCLOSED** \$ \_\_\_\_\_

Name (Please Print) \_\_\_\_\_

Business Name \_\_\_\_\_

Business Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Work Phone (\_\_\_\_) \_\_\_\_\_

Home Phone (\_\_\_\_) \_\_\_\_\_

Fax (\_\_\_\_) \_\_\_\_\_

E-mail \_\_\_\_\_

Occupation/Specialty \_\_\_\_\_

Please indicate type of payment (Make checks payable to CMS)

Check  VISA  Master Card  Discover  American Express

Credit Card Account # \_\_\_\_\_

Expiration Date \_\_\_\_/\_\_\_\_

Signature \_\_\_\_\_

**Please complete this registration form (on your computer or by hand) and either fax it to 614-228-7213 or send it by mail to:**

Community Mediation Services of Central Ohio

67 Jefferson Avenue

Columbus, Ohio 43215

For more info/special needs call CMS: (614) 228-7191

**Advance registration and payment required.**

**Online registration available at: [www.communitymediation.com](http://www.communitymediation.com)**